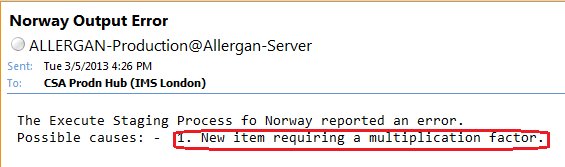
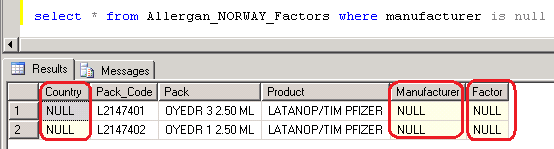
1. If we get any new product and the below error message "**New item requiring a multiplication factor**" then we required to updated the Factor table Allergan\_NORWAY\_Factors



2. Write the below query to make sure we have new product inserted into factor table which require to update

select \* from Allergan\_NORWAY\_Factors where manufacturer is null

If this query returns records having Country, Manufacturer and Factor is Null then New record has inserted into Allergan\_NORWAY\_Factors



3. For Manufacturer details - Need to ask to LO. Run the below query and send the mail to LO

select \* from Product\_pack\_code\_allergan\_Norway

where pack\_code in

(

select pack\_Code from Allergan\_NORWAY\_Factors

where manufacturer is null

)

**Mail Format**

Mail To : PRM Norwegian Team (DL) <PRMNorwegianTeamDL@es.imshealth.com>

Mail CC : CSA Prodn Hub (IMS London), Nasir, Tanveer

Mail Subject : Allergan Norway Mon'YY data - Manufacturer details required

Hi Thomas,

While processing Norway Mon’YY data, We have observed the below new pack.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Code** | **Product** | **Pack Code** | **Pack Description** | **Manufacturer** |
| P2068001 | DIAMOX SA | L2068001 | TAB ENDOS 250 MG 1 | ? |

Could you please let us know the manufacturer for the above pack?

4. For Factors details - Need to ask to Allergan. Run the below query and send the mail to Allergan

select \* from Product\_pack\_code\_allergan\_Norway

where pack\_code in

(

select pack\_Code from Allergan\_NORWAY\_Factors

where manufacturer is null

)

**Mail Format**

Mail To : ML-Sales-Ops-Ophtha@Allergan.com

Mail CC : CSA Prodn Hub (IMS London), Nasir, Tanveer

Mail Subject : Allergan Norway Mon'YY - Factor Required for new pack

Dear All,

While processing Norway Oct’12 data, we have observed the below new pack.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Product Code** | **Product** | **Pack Code** | **Pack Description** | **Factor** |
| P2068001 | DIAMOX SA | L2068001 | TAB ENDOS 250 MG 1 | ? |

Could you please let us know the factor for the above pack?

4. Once the above details are received, updated in the Table **Allergan\_NORWAY\_Factors**

update Allergan\_NORWAY\_Factors

set

Country = 'NO',

manufacturer = '',

factor = 1.000

where pack\_code = ''

5. Run the below query to check if there is any blank information is available or not

select \* from Product\_pack\_code\_allergan\_Norway

where pack\_code in

(

select pack\_code from Allergan\_NORWAY\_Factors

where manufacturer is null

)

6. Start the Production process.